Reactions to expect following a critical incident

Immediate Physical Reactions

Confusion
Crying
Fatigue
Nausea

Muscle tremors

Shock symptoms (weak pulse, glassy eyes)

Sweating
Chills
Dizziness
Stomach ache
Chest pain

Difficulty breathing Blurred vision

Headaches, vomiting, diarrhea

Cardiac arrest

Immediate Mental Reactions

Memory loss

Decreased decision making ability

Decreased problem solving capability

Concentration problems Limited attention span Calculation problems

Confusion
Disorientation
Amnesia

Delayed Reactions

Fear

Chronic fatigue
Sleep disturbances

Anxiety
Depression
Moodiness

Difficulties concentrating Increased substance abuse

Suspiciousness

Apathy

Deterioration in work performance

Frustration Flashbacks Anger

Self-medication
Memory problems
Intrusive thoughts

Isolation

Suicidal ideation and/or attempts

Homicidal ideation and/or attempts

Emotional detachment

Intolerance of others (management

especially) Cynicism

Relationship problems

Denial

Resistance to change

Black humor Intellectualization Abuse of sick leave

Guilt

Unacceptable behavior